

24 March 2026

INFORMATION FOR SUPPLIERS AND CREDITORS

CX Lavender Pty Ltd ACN 079 608 709

CX Lavender Group Pty Ltd ACN 679 074 910

CXTX Pty Ltd ACN 626 972 825

(All Administrators Appointed) (together “the Companies”)

Appointment of Voluntary Administrators

I advise that Vaughan Strawbridge and Matt O’Keefe were appointed as Joint and Several Voluntary Administrators (“the Administrators”) of the Companies on 23 March 2026 by resolutions of the Companies’ director.

As Administrators, we have taken control of the Companies’ operations. We are working with the management team and staff to undertake an urgent assessment of the business and restructuring options. We are continuing to operate the business while this assessment is undertaken.

It is our intention to explore available options to facilitate a restructure and/or sale of business to enable the continuation of the business and minimise any disruption to customers.

We and the Companies’ team appreciate your continued support and patience as we undertake this process.

Operations and trading

We refer to *Administrators’ Trading Procedures* **enclosed** containing guidance to creditors and suppliers regarding ongoing trading with the Companies. We request creditors and suppliers read this information carefully.

Outstanding payments and claims

For all new purchase orders for goods or services placed by the Administrators, these debts are guaranteed by the Administrators and will be paid on normal trading terms.

For any amounts outstanding to you which relate to the period prior to the Administrators’ appointment, these will form a claim against the relevant entities of the Companies.

FTI Consulting (Australia) Pty Limited

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Further information regarding your rights as a creditor will be sent shortly under cover of a separate letter.

We understand this is a difficult time for all suppliers and creditors. Your continued support is important during the voluntary administration whilst we seek to complete a restructuring or sale of the business, which is in the best interest of all creditors.

A separate letter will be sent to you setting out more details of the voluntary administration process and including details of the upcoming first meeting of creditors.

Should you have any queries please do not hesitate to contact our office on (02) 8247 8000 or via email at CXLavender@fticonsulting.com.

Yours faithfully

A handwritten signature in black ink, appearing to read 'V. Strawbridge', written over a horizontal line.

Vaughan Strawbridge
Voluntary Administrator

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ADMINISTRATORS' TRADING PROCEDURES

Purchase orders to be issued to suppliers for goods and services

The Companies will raise a purchase order for goods and services that are required during the period of the Administration. Goods supplied or services rendered to any of the Companies after our appointment will be paid in accordance with these procedures provided that:

1. A purchase order has been issued for the applicable good or service;
2. The purchase order has been signed by the Administrators or our authorised signatories. The specimen signatures of our authorised representatives for this purpose are included with this circular; and
3. The Administrators' liability does not exceed the amount specified on the purchase order.

New accounts and other accounting procedures to be followed

Suppliers must comply with the following procedures:

1. **Close** any existing accounts against the Companies. These accounts will be for goods supplied and services rendered up to and including the date of appointment;
2. **Open** a new account for **each** of the relevant Companies with the words "Administrators Appointed" added after **each** company's name. This new account is to be used for goods supplied and services rendered to the respective Companies during the period of the Administration;
3. Update contact details for the Companies within your systems to also include the Administrators' contact details; and
4. Please ensure your invoices include the Administrators' purchase order number. This will likely be a new number sequence to help demarcate pre-appointment and post-appointment orders.

Payments and acceptance of liability for goods or services

Validly authorised liabilities created after our appointment in accordance with these procedures will be paid in accordance with your/the Companies' usual terms of trade unless otherwise agreed.

All payments made by the Companies or the Administrators must be applied against liabilities incurred by the Administrators. These payments cannot be set-off against any other claims against or liabilities incurred by the Companies prior to the Administrators' appointment.

If you have current orders or bookings with any of the Companies (including goods in transit or pending delivery), you will need a new purchase order to be issued in accordance with these procedures (and before any goods or services are provided) before the Administrators will accept liability.

It is your responsibility to contact us if you require clarification about any of these arrangements.

Administrators' trading procedures – authorized persons

The following persons are authorised to sign purchase orders for the Companies:

| Name | Company | Signature | Order Limit (\$) |
|---------------------|----------------|---|------------------|
| Vaughan Strawbridge | FTI Consulting |  | Unlimited |
| Matt O'Keefe | FTI Consulting |  | Unlimited |
| Marial Kwan | FTI Consulting |  | \$50,000 |
| Grace Patterson | FTI Consulting |  | \$25,000 |