

Digital Health Assessment

Transforming Healthcare: Accelerate Your Digital Maturity with FTI Consulting Digital Healthcare

Informed by the industry standard HIMSS, FTI Consulting Digital Healthcare conducts a complimentary two-week assessment of your organization's digital maturity. We develop personalized insights tied to a benefits case to assist your team in driving digital maturity through the development of robust capabilities. Our team will help accelerate execution by introducing you to existing organizations that can ignite maturity in needed areas quickly.

Our Approach

During a two- or three-week investment project, our team will collaborate with stakeholders to understand current capabilities across six areas and identify future opportunities for leadership consideration.



DISCOVER

Capture current state

- Interviews/desk research
- Market assessment
- Pain point and opportunity inventory



DEFINE

Articulate gaps and build solutions

- Gap identification
- Solution ideation
- Benefits case development



PRIORITIZE

Prioritize and mobilize

- Solution prioritization
- Roadmap development
- Benefits case creation

Key Outputs

A completed assessment produces the following:

18 Solutions Were Identified To Deliver The Target State Journey (9 of 18)

Solution	Value	Complexity	Impact
1. Patient Health Information Governance	High	High	High
2. Patient Health Information Governance	High	High	High
3. Patient Health Information Governance	High	High	High
4. Patient Health Information Governance	High	High	High
5. Patient Health Information Governance	High	High	High
6. Patient Health Information Governance	High	High	High
7. Patient Health Information Governance	High	High	High
8. Patient Health Information Governance	High	High	High
9. Patient Health Information Governance	High	High	High

Digital Health Indicator Score	262
Digital Health Dimension	Percentage Achieved
Interoperability	90%
Person-Enabled Health	58%
Predictive Analytics	72%
Governance and Workforce	85%



- Pain point and opportunity library
- Digital maturity benchmark



- Prioritized solutions list
- Strategic roadmap
- Benefits case

CASE STUDY

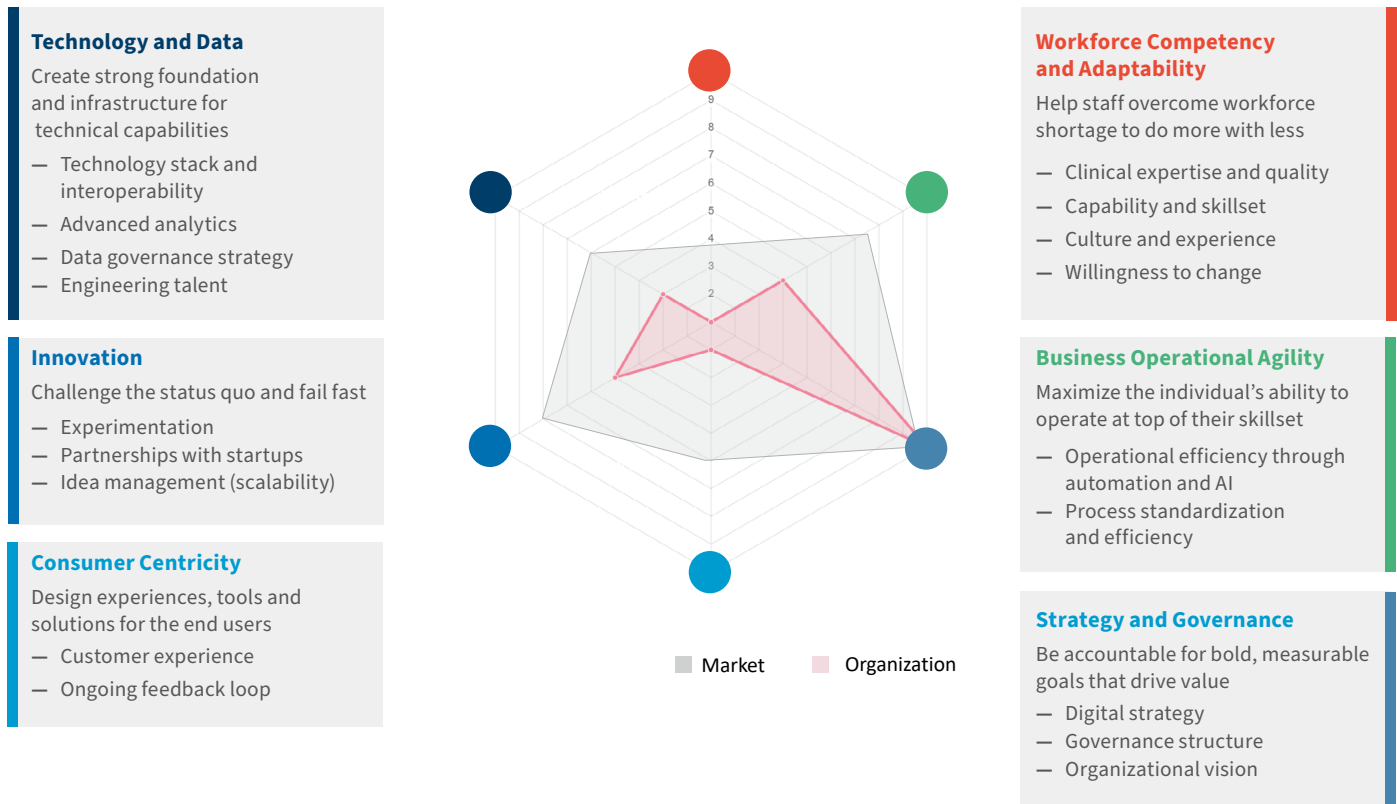
FTI Consulting conducted a digital health assessment for a health system using two EMR platforms between their inpatient and outpatient service lines across three main campus locations. In addition to managing bifurcated clinical and practice management systems, the organization lacked internal governance and PMO processes to address several deficiencies caused by separate workflows.

OUR IMPACT

- Identified **18 digital solutions**
- Defined a **tactical, 3+ year roadmap** for 7 key functions aligned to implementing the identified digital solutions
- Recommended an **Automation Center of Excellence** for RPA, creating revenue realization amid headwinds of staff shortages

Our Framework

We leverage our established digital maturity framework with six indicators to assess your organization's maturity compared to the market. Below is an illustrative visual representation of the maturity framework.



GETTING STARTED KICKOFF PROCESS



Schedule an initial discussion on scope and focus areas



Develop an MSA and zero-dollar SOW for the effort



Gather required data for discovery



Identify key stakeholders for participation

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