

Program Evaluation & Independent Review Services

Organisations are under growing pressure to demonstrate that their actions and decisions are effective, efficient, and meet stakeholder expectations. This drives the need for robust evaluation — both retrospective, to assess performance, and prospective, to inform future decision-making. FTI Consulting delivers evidence-based insights throughout the program lifecycle, including planning, implementation, and review.

WHY FTI CONSULTING?

Results-driven methodologies

Our economists apply a range of fit-for-purpose approaches to analyse the tangible and intangible benefits of programs.

Independence

With no audit practice, FTI Consulting is largely conflict-free and uniquely positioned to provide impartial advice and assistance.

Multidisciplinary experts

Our team includes experts across diverse fields including economics, government administration, finance, strategy and program management. We can draw on 700+ subject matter experts from across the firm globally, with expertise across all major industries.

High quality deliverables backed by strong ethics

We conduct all our evaluations in accordance with the Australasian Evaluation Society's (AES) Guidelines for the Ethical Conduct of Evaluations.

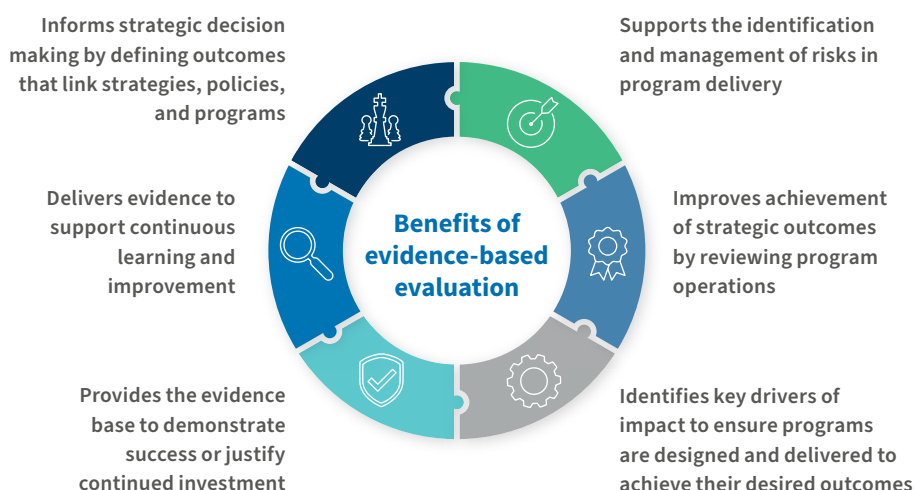
Our Offering

FTI Consulting's evaluation experts utilise a wide range of tools and methods to measure economic and social outcomes, improve options for decision-makers, and strengthen institutional effectiveness. We regularly deliver evidence-based advice to government, not-for-profit organisations, and private sector clients engaging with public institutions across a wide range of issues and sectors.

Our work is grounded in evidence-based analysis, clear and concise communication and independent peer review by an objective expert. With multidisciplinary capabilities spanning economics, finance, performance auditing, forensic accounting, program evaluation, and strategic planning, we provide clients with well-rounded, actionable advice that supports effective policy and program development.

Delivering Value Through Objective Evaluation

Evaluation and review are powerful tools for organisations facing pivotal challenges or opportunities:



Our Services and Experience



Program Evaluation Services

- Program logic development and co-design
- Process evaluation
- Outcomes evaluation
- Impact evaluation
- Performance monitoring frameworks
- Quantitative and qualitative assessment
- Stakeholder consultation

Case study

Assessing progress toward meeting organisational objectives

FTI Consulting was engaged by a not-for-profit to develop a fit-for-purpose evaluation framework to assess and quantify its economic and social impacts, to produce a baseline evaluation. The robust, replicable framework enables ongoing measurement, monitoring, and communication of impact to stakeholders. Co-design principles were applied to generate stakeholder buy-in.

Outcome: The Board approved the framework, which has been used to drive its ongoing strategy.



Independent Reviews Services

- Effectiveness reviews
- Efficiency reviews
- Lessons learned processes
- Implementation plans
- Strategic planning



Economic Evaluation Services

- Cost-benefit analysis
- Multi-criteria analysis
- Regulatory impact assessment
- Business cases
- Social and economic impact assessment

Case study

Assessment of Melbourne Casino Operator

FTI Consulting was engaged by the Victorian Office of the Special Manager (OSM) to monitor and assess Crown Melbourne's reform following the Finkelstein Royal Commission. We provided the OSM with a multi-disciplinary team of experts to deliver evidence-based policy, investigations, and evaluations.

Outcome: We delivered evidence-based reports assessing Crown's reform progress, pivotal for the regulator's decision on its casino licence. We effectively represented the OSM in key stakeholder engagements, including with Crown and external parties.

Case study

Cost-benefit analysis for the expansion of a container refund scheme

FTI Consulting was engaged by a state government department to evaluate the impact of changes to its Container Refund Scheme. We consulted stakeholders to understand the practical implications of the change and identify potential impacts of the regulatory change, and developed a cost-benefit analysis to quantify the expected costs and benefits.

Outcome: The study provided the Department with crucial insights to implement the regulation while minimising impacts on affected stakeholders.

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