Health Plans & Managed Care

Healthcare Risk Management & Advisory

Health plans and managed care organizations continue to adapt and develop innovative solutions to address the myriad of challenges in today's evolving healthcare environment.

Our FTI Consulting Health Plan & Managed Care experts assist our clients with the issues their organizations face today. Our hands-on experience, industry knowledge, and depth of understanding allows us to work closely with our clients on a host of issues including strategy and growth opportunities, core operations, audit & compliance, network development & contracting, government programs, self-insured administration, actuarial services and value-based care.

FTI Consulting's Health Plan & Managed Care Services

Health Plan Operations

Our client base spans the entire health plan spectrum, from local and regional managed care organizations to large, national health plans. We assist in virtually all aspects of health plan operations, often working directly with the C-suite executives on areas such as strategy, operational alignment and administrative efficiency. Our services include Core Administration, Operational Assessment and Efficiency, Audit & Compliance, Network Contracting, Actuarial, Pharma and Data Management.

Strategic Programs

Our health plan and managed care clients often have a diversified membership base, supporting multiple strategic programs and business units, including Commercial, Medicare Advantage, Managed Medicaid, ACA Marketplace, and Self-Insured

— AREAS OF OPPORTUNITY

- Core Operational Efficiency
- Strategy and Growth Goals
- Managed Care Contracting
- Self-Insured Administration
- Medicare Advantage
- Managed Medicaid
- Risk Adjustment
- Pharmaceutical
- Reimbursement Solutions
- Premium Rate Adequacy
- Accountable Care
 Organizations
- Compliance & Audit

Administration. We assist our clients in achieving their overall strategic business objectives, including Efforts to Support Strategy, Operational Transformation, Risk Adjustment, Coding Accuracy, Actuarial, Network Adequacy, and Rate Filing Adequacy.

Value-Based Care

The healthcare marketplace continues the transformation from a fee-for-service based model to one based on value where cost efficiency, quality of care, member experience, and improving the work life of health care providers are equally emphasized. Health plans and managed care organizations are forging new relationships with providers focused on population health, accountable care (ACOs), clinically integrated networks, and alternative reimbursement models.

WAYNE GIBSON

Senior Managing Director +1 202.728.8733 wayne.gibson@fticonsulting.com

BIGGS CANNON

Senior Managing Director +1 202.728.8723 biggs.cannon@fticonsulting.com

MARK FISH

Senior Managing Director +1 212.651.7102 mark.fish@fticonsulting.com

ANNE WINTER

Senior Managing Director +1 602.744.7173 anne.winter@fticonsulting.com

The views expressed herein are those of the author(s) and not necessarily the views of FTI Consulting, Inc., its management, its subsidiaries, its affiliates, or its other professionals. FTI Consulting, Inc., including its subsidiaries and affiliates, is a consulting firm and is not a certified public accounting firm or a law firm.

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities. ©2025 FTI Consulting, Inc. All rights reserved. **fticonsulting.com**

