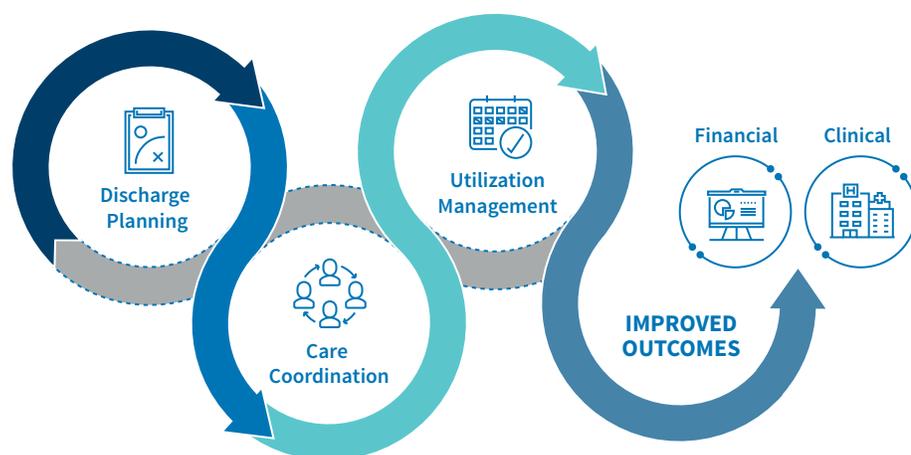


# Patient-Centered Case Management

## Capacity and Throughput Opportunities

Case management can impact financial and clinical opportunities in capacity, throughput, and complex social determinants of health, in addition to other common problems. This experience enables our team to guide clients through the development and implementation of progressive Case Management models to achieve high quality and efficient care delivery, as well as the development of aggressive strategies for length of stay (LOS) reduction, capacity management, and throughput enhancement.



### Key Services

- Managed capacity and increase throughput
- Productivity and staffing assessment
- Level of care designation inpatient/observation
- Develop an internal physician advisory program

### Key Benefits

- Decrease LOS
- Manage volumes
- Capture compliant revenue
- Improve patient experience scores
- Enhanced communication, multidisciplinary rounds
- Referrals within network

### Connecting Care Coordination for Better Results

Care coordination is an essential component of successful case management. It is often among the missing links in Case Management because teams are consumed with utilization management considerations and discharge planning tasks. Without care coordination from the beginning of the stay/episode, reasons for delays in care begin to present themselves often late in the episode of care.

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