

As a leading independent advisor and consultancy to the insurance industry, Global Insurance Services helps clients identify opportunities and define strategies to manage risk, improve operational and financial performance, and drive growth.



MEETING THE CHALLENGES – THE FTI CONSULTING DIFFERENCE

Our experts help clients meet today's challenges through services designed to uncover root-cause issues, manage risk, enhance performance and provide lasting value. We are at the forefront of the insurance industry, supporting the strategic requirements of boards and senior executives to govern and guide, protect assets, improve business operations, achieve performance goals, and meet compliance requirements.

OUR SERVICE OFFERINGS

Working with life, health and property-casualty insurers, reinsurers, lawyers and investors, we help formulate strategies and execute plans, always seeking the most relevant choices. Our solutions address critical issues, and focus on people, technology, processes, controls, and associated governance requirements.

We work closely with you throughout the engagement, and transfer knowledge, solutions and best practices that offer immediate measurable results and deliver lasting value.

MULTI-DISCIPLINARY TEAMS

Our teams consist of experienced experts and consultants that include former insurance and reinsurance industry executives; regulators; Big 4 partners; current and former board and audit committee members; investment bankers; chief risk and chief financial officers; chief actuaries; industry analysts; and policymakers. Our experts have held executive and management roles covering actuarial, claims, financial, accounting, auditing, underwriting, investigations, product development, risk management, analytics and information technology.

GLOBAL REACH

We have more than 100 professionals located in key U.S. and European insurance markets. We support clients internationally through FTI Consulting's global network of offices.

MEETING YOUR OBJECTIVES

Our deep experience and business acumen means that we avoid a myopic focus on isolated strategies that lack industry insight or real-life applicability. Instead, our consultants are strategic thinkers who see the larger view in providing practical solutions focused on meeting your business objectives.

SUPPORTING YOUR BROADER NEEDS

At FTI Consulting we are home to world-class, award-winning economists, valuation experts and communication specialists, and can draw on this wealth of expertise to support your broader needs.

- Defining appropriate strategies
- Initiating and completing transactions
- Managing dispute valuations
- Communicating effectively with stakeholders
- Navigating complex regulatory requirements
- Uncovering hidden risks

Insurers • Reinsurers • Brokers • Captives • Regulators • Banks • Risk Retention Groups • Investors Corporations & Counsel • Government Agencies

Our Services Address Key Strategic Imperatives and Performance Drivers

Actuarial

Our actuarial experts measure and manage risk and exposure; uncover and quantify opportunities; develop profitable products; optimize financial and operational functions; assess alternative risk financing options; and achieve desired arbitration and litigation outcomes.

Pension & Retirement Plans

Our experts help fiduciaries address changing requirements by providing independent strategic, financial and plan sponsor risk assessments; plan valuations; restructuring analysis; strategic communications; and arbitration and litigation support

Claims

When complex claims arise, we conduct investigations; determine causes; conduct damage assessment; perform valuations; assess liability and loss potential; address business interruption, remediation and recovery; and provide expert testimony and other litigation and dispute resolution support services. We also apply data driven analytics and process optimization to help clients improve claims operations, including actuarial and case reserve analysis; leakage and expense containment; and runoff services.

Mergers & Acquisitions

As one of the world's leading M&A consulting firms, our experts help clients through the complete M&A lifecycle. We apply data-driven insights and extensive experience to inform strategy; planning; targeting; due diligence; post-acquisition restructuring and integration; and exit strategies and management.

Strategic & Financial Risk Management

We help clients identify, understand and mitigate internal and external risks in balance with opportunities and company business objectives. Our teams consist of specialized experts that address critical issues such as social/political and market dynamics; competition; cybersecurity; regulatory and legal matters; and alternative risk financing.

Forensic Accounting & Investigations

We assist in national and multinational matters such as those involving the propriety of accounting and financial reporting, fraud, investment schemes, regulatory review, compliance, audit committee investigations, and whistleblower allegations. We react quickly and confidentially to safeguard assets and reputation, resolve matters with minimal disruption to the business, and mitigate recurrences by recommending effective controls. We efficiently gather facts, analyze issues, and prepare reports and presentations that stand up to regulatory and judicial scrutiny.

Governance, Risk & Regulation

Our team of former insurance and regulatory executives help reduce the impact of risk and regulations by leveraging the existing enterprise risk management infrastructure, combined with our analytics and process optimization to provide a path forward for compliance and continuous financial and operational improvement. We help clients develop governance frameworks, conduct internal audits to assess needs and effectiveness, and help with understanding, managing and complying with specific requirements of each regulatory program.

Litigation & Dispute Resolution

Our experts provide services across the complete litigation and dispute resolution lifecycle from initial pre-filing or inquiry, investigation and e-discovery to resolution and post-resolution monitoring. Our teams have a full understanding of litigation technology and lifecycle process, as well as arbitration and court proceedings in major venues. Our experience includes major, high-profile international cases.

Performance Analytics

Our **Analytics Center of Excellence** provides advanced data driven technology such as data mining, AI and machine learning, along with process optimization and services that support client needs covering four critical areas.

- **Business Transformation:** We help clients achieve their business objectives through application of our expertise in using fit-for-purpose analytics, process engineering, change management, risk modeling, sourcing knowledge, and program management. Our multi-disciplinary teams have worked collaboratively with client staff on a variety of projects including functional process improvements, complex business transformations, multi-process integration, sustainable expense reductions, and application of profitability drivers across the value chain.
- **Customer Value Management:** Focusing our analytics on each component of the customer lifecycle, we have helped clients reduce churn and gain significant increases in customer acquisition, retention and value.
- **Enterprise Data Management:** We help clients achieve data quality (accuracy, completeness, timeliness, and relevance) and security as a foundation for optimizing data usage to achieve business objectives.
- **Predictive Analytics:** We help clients apply predictive analytic solutions to achieve actionable insights that drive results related to revenue generation; cost improvements; risk analysis and management; and synergism in operational work flows.

Contact us to learn more about our capabilities and services



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EXPERTS WITH IMPACT

About FTI Consulting

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities. For more information, visit www.fticonsulting.com and connect with us on Twitter (@FTIConsulting), Facebook and LinkedIn.

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