Many businesses now struggling may find themselves in disputes with suppliers, landlords, and other vendors and service providers. To support small and medium-sized businesses during these uncertain times, a group of leading professionals have come together to develop a streamlined program that makes expert dispute resolution services accessible to nearly any business that needs it.

Is Mediation Right for You?

Litigation, particularly for small businesses, is an expensive, slow and rigid solution to resolve disputes and allocate loss and damages in these situations. Now, more than ever, there is a need for an enhanced process to resolve disputes fairly and with minimum transaction costs so that businesses can move forward with their endeavors.

The Mediation Program devised by the nonprofit International Institute for Conflict Prevention and Resolution (CPR), FTI Consulting, and Legal Innovators offers a cost-effective, flat-fee mediation service to assist businesses in quickly and efficiently resolving their COVID-19 disputes.

Fast, Low-Cost Commercial Dispute Resolution

For disputes below $5 million, the Flat Fee Mediation Program provides small and medium-sized businesses access to leading dispute resolution experts who quickly and easily guide them to creative solutions to move their business forward. The Program combines the resources of CPR, Legal Innovators and FTI Consulting’s forensic valuation and loss assessment services to help businesses prevent and resolve legal conflicts. The team assists businesses by applying the contractual and legal principles implicated by the claims at issue, identifying the losses that may be at issue, and then seeking mutually-agreed upon creative solutions for moving forward. Some of the common commercial relationships in which businesses may face claims or need to assert them are:

- Commercial leases
- Supply contracts
- Construction contracts
- Services agreements
- Event cancellations
- Loan agreements
- Insurance coverage
Our Innovative Program

Each participating organization in the Mediation Program contributes to the unique aspects of this comprehensive mediation program:

— Low cost, fixed-fee mediations conducted by skilled and creative mediators
— Neutral economic loss and damages assessment provided by FTI Consulting to inform the mediators
— Neutral legal background memo on relevant contractual and legal principles provided by lawyers employed by Legal Innovators to support the mediators
— Administration, mediation procedure and appointment of experienced mediators provided by CPR
— Mediations will be conducted virtually using videoconferencing technology and may be conducted at FTI offices, to the extent health, safety considerations and space permit.

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