Market pressure from numerous sources are driving health care organizations to seek new, innovative and cost effective solutions that not only improve quality of services but also aid in gaining a competitive edge. Health care Business Intelligence (BI) provides the ability to analyze massive amounts of data ("big data") initiated from internal clinical and financial systems along with integrating external data such as population health statistics or benchmark information. The use of BI facilitates improvements surrounding operational efficiency, quality of care, and also cultivates innovative insights utilizing tools such as predictive analytics to target new opportunities for growth.

FTI Consulting delivers a structured, yet flexible approach to providing health care organizations with an overall assessment of their Business Intelligence, Data Management and Analytic capabilities. One of the outcomes of the assessment is a go-forward roadmap based on your current capabilities and desired future state requirements. When operationalized, the roadmap will provide the ability leverage your data as an organizational asset enabling performance optimization and a competitive advantage in a constantly changing healthcare environment.

- FTI is a recognized leader in assisting clients with performance management/BI transformation efforts, streamlining operations, improving oversight / governance and enhancing reporting capabilities.
- We help bring new ideas to your team and become your long-term partner. Our responsibility to your organization goes beyond defined deliverables, and is predicated on adding value for services we provide.

OUR APPROACH
Through insights gained from a long history of working with other health care providers, FTI has established a robust and thorough process to evaluate an organization’s BI and Data Management functions. We focus on evaluating Current State Capabilities, establishing a Future State Vision and developing a BI Roadmap aligned to support your organization’s goals. We focus on providing “quick wins” while at the same time building a robust BI foundation.

![Diagram showing the process of evaluation, future state vision, and roadmap]

EXPERTS WITH IMPACT
Our 10-week assessments are designed to have a minimal impact on your daily operations while achieving valuable insights into your data analytic capabilities and desired future direction. The key activities and value provided are identified below.

**CURRENT STATE CAPABILITIES**
- Inventory of existing tools, available data sources and reporting capabilities
- Assessment and use of existing organizational BI tools
- Review of technical infrastructure, processes and organization
- Evaluation of Extract, Transform and Load (ETL) processes from core data sources
- Identify perceived and potential data quality issues
- Document resources utilized to support current BI efforts
- Review of current information/data governance organization
- Benchmark current BI capabilities to leading practices (BI Maturity)
- Identify potential leadership alignment risks
- Identify challenges and barriers that impact current BI activity

**DESIRED FUTURE STATE**
- Document functional/business vision based on organizational and industry trends
- Document and prioritize tactical business imperatives and stakeholder requirements
- Identify future performance measurement targets and associated key performance indicators (KPIs)
- Document desired future state BI maturity levels
- Define Information Management and Data Governance requirements
- Design a data management framework defining how data should be collected, organized and maintained
- Develop information delivery vision and strategy
- Identify BI skill sets and resource matrix representing resources required to meet defined future state
- Document potential investments to enable desired BI functionality
- Obtain Stakeholder buy in of future state requirements

**ROADMAP**
- Identify gap analysis between current and future state
- Establish a multi-year roadmap highlighting activities and timelines to design, build, and implement future state vision
- Identify and design phases within roadmap that provide quick and ongoing “wins”
- Document services, required investments and value proposition for each phase of roadmap

**ADDITIONAL INSIGHTS AND RECOMMENDATIONS**
- Data Governance Maturity Model
- Business Impact Assessment
- Future State Data Management Organizational Structure
- Data Management Strategic Recommendations
- High Level Business Case

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**Experts With Impact**

About FTI Consulting

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities. For more information, visit www.fticonsulting.com and connect with us on Twitter (@FTIConsulting), Facebook and LinkedIn.

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