Services

- Purchased services evaluation
- Strategic sourcing and process optimization
- Benchmarking
- Distribution and logistics management
- Group Purchasing Organization (GPO) evaluation and optimization
- Service line expansion and integration
- Standardized processes
- Health system support services alignment
- New technology management
- Contract negotiation and management
- Evaluation of policies and procedures
- Vendor consolidation
- Insource/outsource rationalization
- Shared services
- Inventory optimization
- Hospital affiliate program review
- Vendor categorization

Purchased and shared service expenses across health systems are typically overlooked throughout the organization, which equates to significant missed savings opportunities. Best practices can reduce the total cost for supply chain and procurement processes within a health system, as well as provide transparency into purchasing alignment and optimize overall supply chain management.

FTI Consulting applies a systematic approach to streamline supply chain operations, improve processes, consolidate vendors, and optimize inventory management by implementing comprehensive solutions throughout a health system. Our goals are to improve value analysis processes, reduce overstock, and increase patient, physician and staff satisfaction while improving quality, safety, and bottom line results for the hospital or health system.

The Purchased Services team within the FTI Health Solutions Practice is comprised of industry experts with significant strategic, non-clinical and information systems experience across the supply chain continuum. We offer our clients a Purchased Service Manager Dashboard that contains over 200 categories along with an extensive non-clinical benchmark portfolio. These unique tools allow clients access to opportunities not identified through GPO contract adoption.

**SERVICE OFFERINGS**

**Rapid Assessment**

- A desktop analysis of key facility data points to provide a snapshot of opportunities related to throughput and utilization

**Comprehensive On-Site Assessment**

- A detailed assessment of purchased services to identify relative strengths and challenges of the core functions and management systems
- Purchased Service Subject Matter Experts (SME’s) review data, conduct interviews, perform observations and provide a detailed report of findings, opportunities and recommendations

**Implementation Support – Comprehensive**

- FTI non-clinical and analytical experts provide hands-on support and project management to facilitate enhanced effectiveness across the entire purchased services continuum
- FTI works closely with purchased service leadership to improve access, capacity, operational and financial performance, and stakeholder satisfaction
Implementation Support – A La Carte

- Focused services based on facility need, including perioperative governance and structure, access and block management, supply chain logistics, supply cost control, preference card management, staffing optimization, charge capture and revenue integrity, service line growth, leadership development and change management

Business Intelligence and Web-Based Solutions

- Capacity management and revenue enhancement
- Resource productivity and utilization
- KPI Dashboards

Purchased Service Manager Dashboards

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About FTI Consulting

FTI Consulting, Inc. is a global business advisory firm dedicated to helping organizations protect and enhance enterprise value in an increasingly complex legal, regulatory and economic environment. FTI Consulting professionals, who are located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges in areas such as investigations, litigation, mergers and acquisitions, regulatory issues, reputation management and restructuring.

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