

## CASE STUDY: LIVERPOOL CLINICAL COMMISSIONING GROUP NHS

# COMMISSIONING STRATEGY IN NHS

Development of a value-based commissioning strategy for Liverpool Clinical Commissioning Group (CCG)

*June 2013 – Present*

### SITUATION

- With poor health outcomes and a growing number of people with long-term health conditions, such as diabetes, Liverpool faces significant healthcare challenges
- Responding to these challenges will become increasingly difficult as finances tighten in the coming years
- Liverpool CCG wishes to develop more integrated, patient-centred services with specialists, GPs, community teams and patients working together in order to ensure better care is delivered more efficiently and more conveniently for patients, and improve outcomes for patients

### FTI CONSULTING'S ROLE

- We have been working with Liverpool CCG since June 2013 on the development of a financial framework to support this service transformation and achieve the core goals of quality, value and sustainability
- This work includes advice on the use of innovative payment mechanisms and metrics to drive improvements in patient outcomes and the quality of care
- In November, we were commissioned to design an outcomes-based contract for diabetes care in Liverpool

### OUTCOME

- Our initial reports on payment mechanisms and metrics were delivered in July 2013
- The next phase of work, developing an outcomes-based contract for diabetes care, puts these ideas into practice
- This work is ongoing, with delivery of our report on optimal contract design scheduled for March 2014

CRITICAL THINKING  
AT THE CRITICAL TIME™

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#### About FTI Consulting

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